



June 13, 2003

Mr. Gary Chesley
Vice President
Hardaway Construction
P.O. Box 60429
Nashville, TN 37206-0429

Dear Mr. Chesley:

As the Nashville Convention Center's interior renovation project comes to a close, we wanted to take this opportunity to commend your crew on a job well done! Andy Brunson and Hugh Pancher, in particular, were exceptionally cooperative and responsive. Your entire staff did an outstanding job to ensure that our customers did not feel any inconveniences. Hugh always smiled and said, "no problem" to any and all requests that we had during the project.

We are extremely pleased with the new and more upscale appearance of our facility and sincerely appreciate everyone's efforts at Hardaway.

Sincerely,

A handwritten signature in black ink, appearing to read "Elisa D. Putman", written over a faint circular stamp.

Elisa D. Putman
Director of Events

EDP:deb

cc: Valorie Gilley, Metro Real Property Services